

Trend of receipt & disposal of complaints

Sl	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6

April 2023

Investor Complaints Data for SEPTEMBER 2023

S N	Receive d from	Carrie d forwar d from previo us month	Receiv ed during the month	Tot al Pe ndi ng	Res olve d*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors							
2	SEBI (SCORE S)							
3	Stock Exchanges							
4	Other Sources (if any)							
5	Grand Total							

Nil



Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6

1	April - 2023	Nil			
2	May - 2023				
3	June - 2023				
4	July - 2023				
5	August - 2023				
	Grand Total				

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	Nil			
2	2018-19				
3	2019-20				
4	2020-21				
5	2021-22				
6	2022-23				
	Grand Total				

